

## **Sub-set of descriptors for Cases Judged to be Inadequate**

Inadequate/Low risk – Failure to follow process, such as required forms not completed within timescales or to a sufficient standard, although case notes/episodes etc. might suggest that the work is being done. Lack of evidence of supervision; out of date recording. Required HCC action: Management review and remedial action required within 10 working days

Inadequate/Medium risk – Statutory visits late or not taking place within required timescales, management decisions on action on contacts and referrals being insufficiently assertive in view of the presenting information not taking into account of antecedent history of family, poor recording, late reviews, child not being seen alone by social worker with sufficient regularity, families' assertions about the way they are caring for child, or in explaining allegations of harm, being taken at face value without cross checking. Management review and visit to child/young person and family to satisfy managers about wellbeing. Required HCC action: plan to rectify shortcomings within 5 working days

Inadequate/High Risk – There are immediate concerns about the wellbeing of the child/children, required action has not been taken in line with guidance, i.e. child not seen within 24 hours of child protection concern being reported, statutory visits not taking place, CP plan not developed or implemented. Family are non-compliant with requirements of Care Plan/CP plan or other necessary requirements. Required HCC action: child to be seen within 24 hours and managers to be reassured about wellbeing or other appropriate action to be taken.